

INSTALLATION & USE INSTRUCTIONS

Please read this instruction carefully before use

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- WARNING:** In order to avoid a hazard for very young children, this appliance should be installed so that the lowest heated rail is at least 600 mm above the floor.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children shall not play with the appliance.
- Cleaning and user maintenance shall not be made by children without supervision.

Hello!

Welcome to choose Dideng Smart electrically heated towel rack!

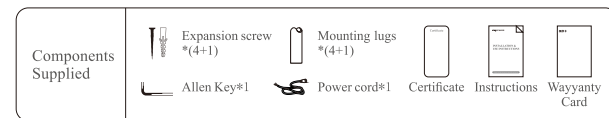
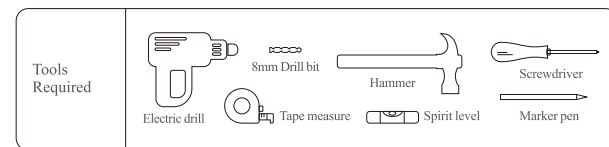
In order to facilitate your correct use of this product, please read this manual carefully before use and follow the steps in this manual, and keep it in a safe place for reference after reading! This product adopts the method of heat conduction and heat dissipation, conducts heat to the surface of the towel, quickly dries towels and other fabrics, effectively inhibits bacteria and mites, and dries warmly in rainy days and winters to protect a healthy life.

This manual applies to the following models:
DDY0202、DDY0303、DDY0404

Specifications

Name	Electric towel rack		
Model of the product	DDY00202	DDY0303	DDY0404
Dimensions (L×W×D)	480*500*115mm	650*500*115mm	800*500*115mm
Rated Power	60W	90W	120W
Product Colour	Rose Gold / Gold/Brush gold / Brush Nickel / Brush Gun metal / Brush brass / Matte Black / Matte White		
Rated Voltage	220~240V 50~60Hz		
Temperature adjustment range	P1~P6		
Time adjustment range	0~24H		
Waterproof grade	IPX5		

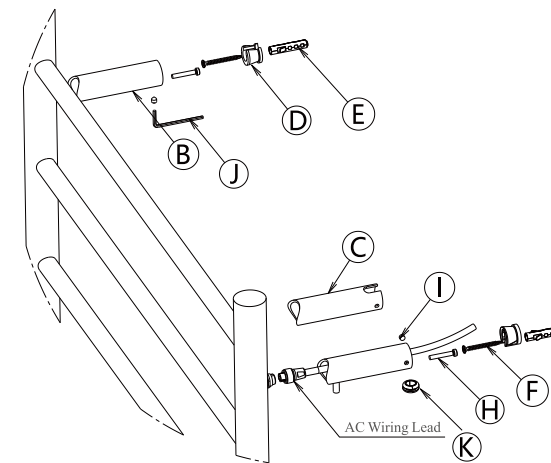
Packaging list & installation tools



Installation instructions

The heating towel rack AC power cord connector and AC power plug Leg Kit including:

- A- 2* Non-Wired mounting tubes
- B- 2* Wired mounting tube no slot
- C- 1* Wired mounting tube with slot
- D- 2* Mounting lugs (Supplied inside the leg)
- E- 4* Expansion plastic Wall Plugs
- F- 4* M4 self tapping countersunk screws
- G- 2* M5*30 cross screws (to secure the two upper tube)
- H- 2* M4*30 cross screws (to secure the two bottom tube)
- L- 4* Hexagonal screws (used for fixing the mounting lugs to the tube)
- J- 1* Allen key
- K- 1* Rubber ring

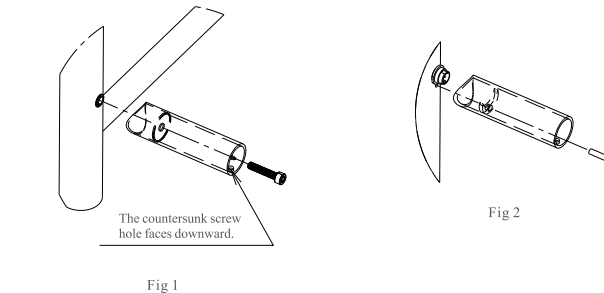


Step 1-Wall Preparation

The wall surface is only suitable for hollow walls with tile finishes. If installed on hollow walls of gypsum board without tile application, it is recommended to use special screws to fix the accessories at the junction of the wall and the keel or the keel joints. It is not recommended to fix separately on the surface of gypsum board or cement board. When using this product, the total thickness of the hollow wall should reach 16-19 millimeters.

Step 2-Attach mounting tubes

First, determine the connection position that requires power supply. Then, assign corresponding brackets to the remaining three installation points. Use the included allen key to loosen the positioning screws and remove the wall-mounted accessories inside the lugs. At the connection position without power supply (Figure 1), use a screwdriver to fix the three non-wired mounting tube (with the screw holes facing downwards) on the body using M5 and M4 cross screws. Then, connect the head of the wiring terminal to the body, and finally use the M4 cross screwdriver to connect the remaining bracket to the body (Figure 2)

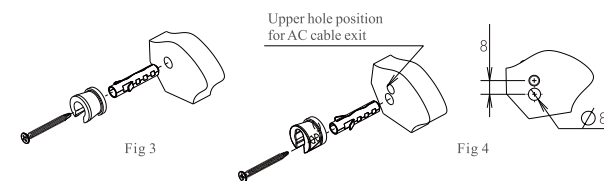


Step 3-Plan and Measure

Mark out the four wall mounting lug positions making sure they are level. The easiest marking method is to put some masking tape at the location of the four mounting lug positions and then hold the rail against the wall and once it is straight and level mark the four leg footprints on the tape. The tape will prevent the drill bit from wandering.

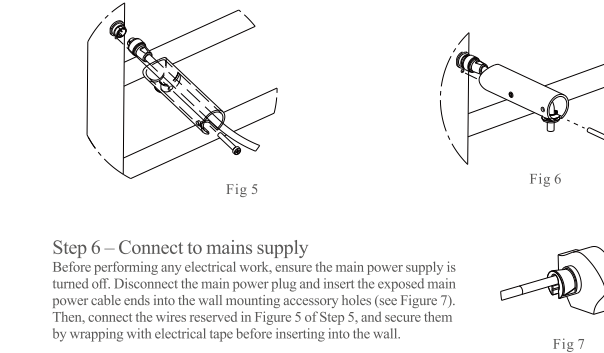
Step 4-Installation of wall mounting lugs

Drill 8mm diameter holes at the center of three marked mounting points and insert expansion tube screws. If fixed to the wall, expansion tubes are unnecessary. Secure the three wall brackets in place using countersunk screws and a crosshead screwdriver (Figure 4). Drill an 8mm hole at the location shown in Figure 5 and secure the bracket. Remove the pre-installed power cord from the wall and pass it through the base hole (Step 6). Note that the center distance between the expansion tube hole and the cable outlet hole must be less than 8mm. The upper hole is the outlet for the AC power cord.



Step 5-Connect power lead

For hidden wire installation: Remove the plug at the end of the AC power cord and discard the rubber sheath. Unscrew the nut at the selected position, insert the power cord into the connection point (Figure 5), ensure that the pin direction aligns with the arrow mark, and tighten the nut. Place the slot-type mounting tube over the wire, and fix the M4 cross-head screws in place with a screwdriver. During installation, the bracket surface should face downwards. For exposed wire installation: Pass the power cord through the slot at the bottom of the mounting tube and ensure that the rubber ring is placed inside the slot to protect the wire (Figure 6).

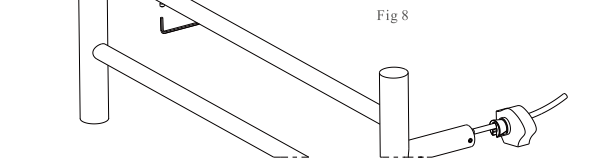


Step 6-Connect to mains supply

Before performing any electrical work, ensure the main power supply is turned off. Disconnect the main power plug and insert the exposed main power cable ends into the wall mounting accessory holes (see Figure 7). Then, connect the wires reserved in Figure 5 of Step 5, and secure them by wrapping with electrical tape before inserting into the wall.

Step 7-Fix to wall

Align the four legs of the collective with the wall-mounted accessories pre-installed on the wall. During the installation process, assistance from others may be needed to fix the position of the machine body. Use a hexagonal wrench to tighten the internal screws to secure them and then turn on the power to test the machine (see Figure 8).



Matters need attention

- Before installation, check the wall type and select a load-bearing wall.
- Before installation, determine the power cord's position and ensure its length is correct.
- Before installation and maintenance, ensure the power supply is disconnected.
- Avoid bathroom water splashes when opening or closing switches;

Operation and maintenance

- For better maintenance of this product, please wipe it with a damp cloth (or sponge);
- Do not use soaps, abrasives, acidic or alkaline cleaners to clean it. Such cleaners are harmful to the surface of this product;
- Do not subject it to violent impacts to avoid deformation or damage to the entire machine;
- Non-professionals should not disassemble this product for repair or component replacement;
- This product has passed the IPX4 waterproof grade test. Do not clean the product by submerging it in water.

Safety information

- To avoid causing harm to the baby, the installation of the equipment should ensure that the lowest heating rack is at least 600mm above the ground.
- If the power cord is damaged, it must be replaced by a manufacturer, its maintenance department, or similar department professional to avoid danger.
- Please note that the equipment is only for drying textiles that have been washed.

Service commitment

The after-sales service of Diden intelligent electric heating towel rack strictly follows the "Consumer Rights Protection Law of the People's Republic of China" and "Product Quality Law of the People's Republic of China". The service details are as follows:

- Within 7 days from the date of purchase, if the product has performance failures that can be confirmed through testing, you can enjoy free return or exchange services;
- Within 8-15 days from the date of purchase, if the product has performance failures that can be confirmed through testing, you can enjoy free exchange services;
- From the date of purchase, you can enjoy a 1-year encoder warranty service and a 1-year frame quality warranty service.

Friendly reminder: Packaging boxes are required during transportation to ensure the safety of the products. We recommend that you keep the packaging for at least 15 days from the date of purchase.

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